

VG Karier Mine Fleet Management System

Service and system maintenance

Providing Professional services is one of VIST Group's specialties. With a large team composed of engineers, analysts and an excellent technical body, our services provided at site are quick and accurate.

Offering the best post-sales support is one of the precepts in VIST Group's business model, for we believe we are partners in the success of your mining undertaking.

The VIST Group Professional working inside your mining undertaking understands your needs. High qualified engineers knows thoroughly how VIST Group technologies work, as well as the reality of modern processes used in mine operation.

Rely on VIST Group professionals to help you with your day-to-day problems and with the operational performance optimization in your mine.

Purchasing VG Karier system you get 12 month free support services and system maintenance, including:

- Answering the customers' questions either by phone or by e-mail
- Access to special service WEB-application
- Software updates and new software versions produced during the technical support period

Also VIST Group can provide additional Services packs for the customers:

- 24/7 multilingual phone support
- On-site engineer or region service engineer
- System audit every month/quarter/half year/year (on-sight visit and a report that includes necessary changes for increasing the productivity)
- Supply of the critical staff and services to site at short notice
- Additional staff training
- Personal manager
- Region stock with share parts
- Developing of customer-specific software/reports